# **COVID19**:: LESSONS FROM THE FIELD



### **EMERGING ISSUES IN CONSTRUCTION:**

PROTECTING
OWNERS, WORKERS, & OCCUPANTS

# **COVID19** :: LESSONS FROM THE FIELD



### **AGENDA:**

- Quick introductions
- Lessons learned from the field
  - Protect schedule and budget
  - Protect construction employees and occupants
- Wrap-up Q&A

# **COVID19**:: LESSONS FROM THE FIELD



### **AGENDA:**

- Quick introductions
- Lessons learned from the field
  - Protect schedule and budget
  - Protect construction employees and occupants
- Wrap-up Q&A



= Topic you can address for your Clients

# **COVID19** :: LESSONS FROM THE FIELD





Russ Robertson is a former practicing architect with a business degree from The Wharton School.

russ@ceag2.com 443.850.5956



Cailin McGough is a former non-profit developer with a degree in public policy from Johns Hopkins.

cailin@ceag2.com 240.707.1515

# **COVID19**:: LESSONS FROM THE FIELD







**Cap Ex Advisory Group** is a specialized consulting company providing a service commonly known as Owner's Representation.

**Cap Ex Advisory Group** serves non-profits, mission-based organizations, and governments by bringing complex capital projects to life. In doing so, the company oversees the work of designers, builders, attorneys, and various financing sources.

# **COVID19** :: LESSONS FROM THE FIELD



### **AGENDA**:

- Quick introductions
- Lessons learned from the field
  - Protect schedule and budget
  - Protect construction employees and occupants
- Wrap-up Q&A

**Strategy 1 : Expanded Schedule Tracking** 

How does coordination usually happen?

The "normal" process inside the OAC mtg:

- Track progress of workflow
- Coordinate subcontractors
- Reconcile interdependent activities

Construction Activities	175 days	Fri 4/3/20	Thu 12/3/20
	275 4475	4,5,20	1114 12/5/20
Phase 1	65 days	Fri 4/3/20	Thu 7/2/20
Exposed Aggregate Mockups	50 days	Fri 4/3/20	Thu 6/11/20
Capture Phase and Setup Hydro Capture	5 days	Fri 4/3/20	Thu 4/9/20
Topping Slab Demolition and Excavation	20 days	Fri 4/10/20	Thu 5/7/20
Waterproofing Removal (Hydro)	10 days	Fri 5/8/20	Thu 5/21/20
Waterproofing Installation	15 days	Fri 5/22/20	Thu 6/11/20
Exposed Aggreagate Topping Installation	15 days	Fri 6/12/20	Thu 7/2/20
Phase 2	55 days	Fri 7/3/20	Thu 9/17/20
Capture Phase and Setup Hydro Capture	5 days	Fri 7/3/20	Thu 7/9/20
Topping Slab Demolilition	10 days	Fri 7/10/20	Thu 7/23/20
Waterproofing Removal (Hydro)	10 days	Fri 7/24/20	Thu 8/6/20
Waterproofing Installation	15 days	Fri 8/7/20	Thu 8/27/20
Exposed Aggreagate Topping Installation	15 days	Fri 8/28/20	Thu 9/17/20
Phase 3	55 days	Fri 9/18/20	Thu 12/3/20
Capture Phase and Setup Hydro Capture	5 days	Fri 9/18/20	Thu 9/24/20
Demolition and Excavation	10 days	Fri 9/25/20	Thu 10/8/20
Waterproofing Removal (Hydro)	10 days	Fri 10/9/20	Thu 10/22/20
Waterproofing Installation	15 days	Fri 10/23/20	Thu 11/12/20
Exposed Aggreagate Topping Installation	15 days	Fri 11/13/20	Thu 12/3/20

**Strategy 1 : Expanded Schedule Tracking** 

**COVID** impacts?

- Labor disruptions (call outs)
- Staggered shifts
- Moratoriums on construction
- Permit review delays
- Regulatory & financing inspection delays

Construction Activities	175 days	Fri 4/3/20	Thu 12/3/20
Phase 1	65 days	Fri 4/3/20	Thu 7/2/20
Exposed Aggregate Mockups	50 days	Fri 4/3/20	Thu 6/11/20
Capture Phase and Setup Hydro Capture	5 days	Fri 4/3/20	Thu 4/9/20
Topping Slab Demolition and Excavation	20 days	Fri 4/10/20	Thu 5/7/20
Waterproofing Removal (Hydro)	10 days	Fri 5/8/20	Thu 5/21/20
Waterproofing Installation	15 days	Fri 5/22/20	Thu 6/11/20
Exposed Aggreagate Topping Installation	15 days	Fri 6/12/20	Thu 7/2/20
Phase 2	55 days	Fri 7/3/20	Thu 9/17/20
Capture Phase and Setup Hydro Capture	5 days	Fri 7/3/20	Thu 7/9/20
Topping Slab Demolilition	10 days	Fri 7/10/20	Thu 7/23/20
Waterproofing Removal (Hydro)	10 days	Fri 7/24/20	Thu 8/6/20
Waterproofing Installation	15 days	Fri 8/7/20	Thu 8/27/20
Exposed Aggreagate Topping Installation	15 days	Fri 8/28/20	Thu 9/17/20
Phase 3	55 days	Fri 9/18/20	Thu 12/3/20
Capture Phase and Setup Hydro Capture	5 days	Fri 9/18/20	Thu 9/24/20
Demolition and Excavation	10 days	Fri 9/25/20	Thu 10/8/20
Waterproofing Removal (Hydro)	10 days	Fri 10/9/20	Thu 10/22/20
Waterproofing Installation	15 days	Fri 10/23/20	Thu 11/12/20
Exposed Aggreagate Topping Installation	15 days	Fri 11/13/20	Thu 12/3/20

**Strategy 1 : Expanded Schedule Tracking** 

New risks for an Owner...

- Schedule creep
- Liquidated Damage Calcs
- Financing implications
- Temp facilities if project is delayed
- Cost increase



Construction Activities	175 days	Fri 4/3/20	Thu 12/3/20
Phase 1	65 days	Fri 4/3/20	Thu 7/2/20
Exposed Aggregate Mockups	50 days	Fri 4/3/20	Thu 6/11/20
Capture Phase and Setup Hydro Capture	5 days	Fri 4/3/20	Thu 4/9/20
Topping Slab Demolition and Excavation	20 days	Fri 4/10/20	Thu 5/7/20
Waterproofing Removal (Hydro)	10 days	Fri 5/8/20	Thu 5/21/20
Waterproofing Installation	15 days	Fri 5/22/20	Thu 6/11/20
Exposed Aggreagate Topping Installation	15 days	Fri 6/12/20	Thu 7/2/20
Phase 2	55 days	Fri 7/3/20	Thu 9/17/20
Capture Phase and Setup Hydro Capture	5 days	Fri 7/3/20	Thu 7/9/20
Topping Slab Demolilition	10 days	Fri 7/10/20	Thu 7/23/20
Waterproofing Removal (Hydro)	10 days	Fri 7/24/20	Thu 8/6/20
Waterproofing Installation	15 days	Fri 8/7/20	Thu 8/27/20
Exposed Aggreagate Topping Installation	15 days	Fri 8/28/20	Thu 9/17/20
Phase 3	55 days	Fri 9/18/20	Thu 12/3/20
Capture Phase and Setup Hydro Capture	5 days	Fri 9/18/20	Thu 9/24/20
Demolition and Excavation	10 days	Fri 9/25/20	Thu 10/8/20
Waterproofing Removal (Hydro)	10 days	Fri 10/9/20	Thu 10/22/20
Waterproofing Installation	15 days	Fri 10/23/20	Thu 11/12/20
Exposed Aggreagate Topping Installation	15 days	Fri 11/13/20	Thu 12/3/20

**Strategy 1 : Expanded Schedule Tracking** 

New risks for an Owner...

- Schedule creep
- Liquidated Damage Calcs
- Financing implications
- Temp facilities if project is delayed
- Cost increase



- Modify schedule/budget contingencies
- Modify Const/Perm Ioan terms & conds
- Freq. reports to forecast new duration
- New contract language for Contractor

Phase 3	55 days	Fri 9/18/20	Thu 12/3/20
Capture Phase and Setup Hydro Capture	5 days	Fri 9/18/20	Thu 9/24/20
Demolition and Excavation	10 days	Fri 9/25/20	Thu 10/8/20
Waterproofing Removal (Hydro)	10 days	Fri 10/9/20	Thu 10/22/20
Waterproofing Installation	15 days	Fri 10/23/20	Thu 11/12/20
Exposed Aggreagate Topping Installation	15 days	Fri 11/13/20	Thu 12/3/20

#### § 9.3 APPLICATIONS FOR PAYMENT

§ 9.3.1 At least ten days before the date established for each progress paymentOn or before the 25<sup>th</sup> of each month, the Contractor shall submit to the Architect an itemized Application for Payment prepared in accordance with the schedule of values, if required under Section 9.2, for completed portions of the Work. Such application shall be notarized, if required, and supported by such data substantiating the Contractor's right to payment as the Owner or Architect may require, such as copies of requisitions from Subcontractors and material suppliers, and shall reflect retainage if provided for in the Contract Documents.

§ 9.3.1.1 As provided in Section 7.3.9, such applications may include requests for payment on account of changes in the Work that have been properly authorized by Construction Change Directives, or by interim determinations of the Architect, but not yet inclu**Our normal insertion into AIA A201** 

§ 9.3.1.2 Applications for Payment shall not include requests for payment portions of the Work for which the Contractor does not intend to pay a Subcontractor or material supplier, we such Work has been performed by others whom the Contractor intends to pay. Subject to further coordination with the Owner and the Owner's financing sources, each Application for Payment shall include a) an updated schedule including any impacts related

to pandemics, and b) notarized conditional lien releases for the current Application for Payment and unconditional lien releases for all prior Applications for Payment.

tien referses for an prior Applications for Fayment

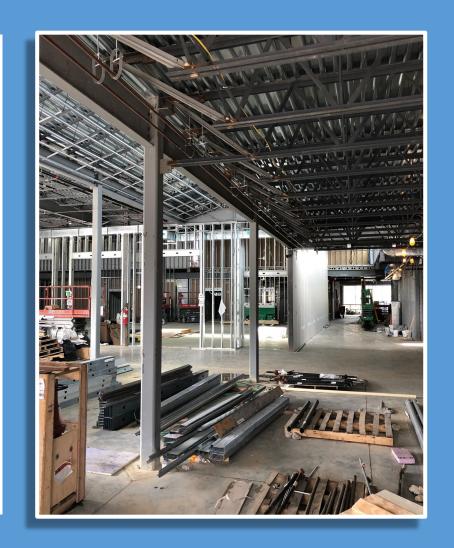
# **New insertion into AIA A201**

**Strategy 2 : Expedited Procurement** 

**How does material sourcing usually happen?** 

The "normal" process inside the OAC mtg:

- Procurement follows workflow
- Architect reviews submittals accordingly
- Follow financing & B.R. Ins. limits on buying



Number	Spec Section	Item	Planned Submittal Date	Review Period (Days)
<u>73</u>	050170.61 - DECORATIVE METAL REPAIR	Architect's required review	w period is	14
<u>74</u>		normally established via A		14
<u>75</u>	050170.61 - DECORATIVE METAL REPAIR	мазкіng таре	6/10/2020	14
76	057313 - GLAZED DECORATIVE METAL RAILINGS	Product Data	6/10/2020	14
77	057313 - GLAZED DECORATIVE METAL RAILINGS	Shop Drawings	6/10/2020	14
<u>78</u>	TYPICAL SUBMITTAL LOG RAILINGS	Samples for Verification	6/10/2020	14
<u>79</u>	057313 - GLAZED DECORATIVE METAL RAILINGS	Delegated-Design Submittal	6/10/2020	14
80	057313 - GLAZED DECORATIVE METAL RAILINGS	Qualification Data	6/10/2020	14
<u>81</u>	057313 - GLAZED DECORATIVE METAL RAILINGS	Product Test Reports	6/10/2020	14
82	057313 - GLAZED DECORATIVE METAL RAILINGS	Preconstruction test reports	6/10/2020	14
83	057313 - GLAZED DECORATIVE METAL RAILINGS	Evaluation Reports	6/10/2020	14
84	075556.13 - Hot Rubberized Asphalt Protected Membrane Roofing		5/10/2020	14
<u>85</u>	075556.13 - Hot Rubberized Asphalt Protected Membrane Roofing	on workflow.	5/10/2020	14
<u>86</u>	075556.13 - Hot Rubberized Asphalt Protected Membrane Roofing		5/10/2020	14
<u>87</u>	075556.13 - Hot Rubberized Asphalt Protected Membrane Roofing	Manufacturer's Details	5/10/2020	14

### TYPICAL PAY APPLICATION — G703 SUMMARY Contracting Company

AIA DOCUMENT G702, APPLICATION AND CERTIFICATE FOR PAYMENT, containing Contractor's signed Certification is attached.

In tabulation below, amounts are stated to the nearest cent.

Use Column I on Contracts where variable retainage for line items may apply.

APPLICATION NUMBER: 8

APPLICATION DATE: 04/28/2020 INVOICE NO.: PERIOD TO: 04/30/2020 017695-0008

PROJECT NO: 017695

Α	В		С		D	E	F	G		Н	I
ITEM	DESCRIPTION OF WORK	SCH	HEDULED VALUE WORK COMPLETED (D+E)					TOTAL			
ITEM NO.	DESCRIPTION OF WORK	ORIGINAL	CHANGE ORDERS	CURRENT	FROM PREVIOUS APPLICATION	THIS PERIOD	MATERIAL PRESENTLY STOPED	COMPLETED AND STORED TO DATE		BALANCE TO FINISH	RETAINAGE
32A0000	Landscaping	19,225.00	Can	not overe	d Einancir	0.00	0.00	0.00	0	27,275.00	0.00
32B0000	Fencing	43,050.00	Gaill	HOL EXCEE	ed Financir	ıy	0.00	0.00	0	33,350.00	0.00
8500000	Construction Contingency	112,482.00	or B	.R. Ins. li	mite		0.00	0.00	0	106,928.00	0.00
8500001	Design Contingency	153,693.53	UI D	.n. 1119. III	IIIII0.	0.00	0.00	0.00	0	52,193.53	0.00
8500002	MBE/WBE MarkUp	105,094.00	-4 1,0 <i>1</i> 2.00	05,422.00	0.00	0.00	0.00	0.00	0	63,422.00	0.00
9000000	General Liability Insurance	43,836.00	3,742.00	47,578.00	11,849.50	2,899.68	0.00	14,749.18	31	32,828.82	0.00
9300000	Fee	176,608.27	15,005.00	191,613.27	47,706.57	11,693.54	0.00	59,400.11	31	132,213.16	0.00
	Project Total:	6,247,475.00	188,972.90	6,436,447.90	1,597,629.38	422,175.87	0.00	2,019,805.25	31	4,416,642.65	142,155.10
– – – –	G703 - APPLICATION AND CERTI INSTITUTE OF ARCHITECTS 1735			VASHINGTON D	C 20006						

Page: 3

Policy Effective Date: OCTOBER 14, 2019

Coverage Effective Date: OCTOBER 14, 2019

Insurance is provided only for those coverages for which a specific limit is shown in the following coverage schedule.

#### **SCHEDULE**

#### LIMITS OF INSURANCE

A. PROPERTY AT "JOB SITE"

Loc. No. Bldg. No

1

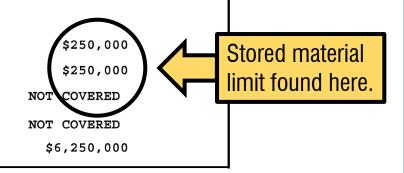
<u>Description</u>

TRAINING CNTR AND RESTAURANT

Limit of Insurance \$6,250,000

TYPICAL BUILDER'S RISK POLICY

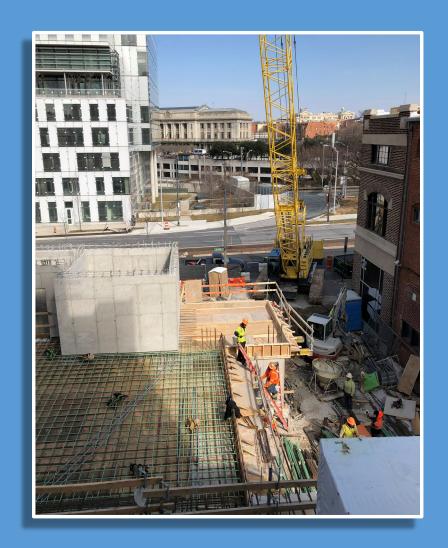
- B. PROPERTY IN TRANSIT
- C. PROPERTY AT ANY TEMPORARY STORAGE LOCATION
- D. "FLOOD" IN THE AGGREGATE IN ANY ONE POLICY PERIOD
- E. "EARTHQUAKE" IN THE AGGREGATE IN ANY ONE POLICY PERIOD
- F. ALL COVERED PROPERTY AT ALL LOCATIONS



**Strategy 2 : Expedited Procurement** 

**COVID** impacts?

- Plant shut-downs disrupt material production
- Mandated shut-downs vary by State
- Domestic & Foreign materials are impacted
- Hoarding

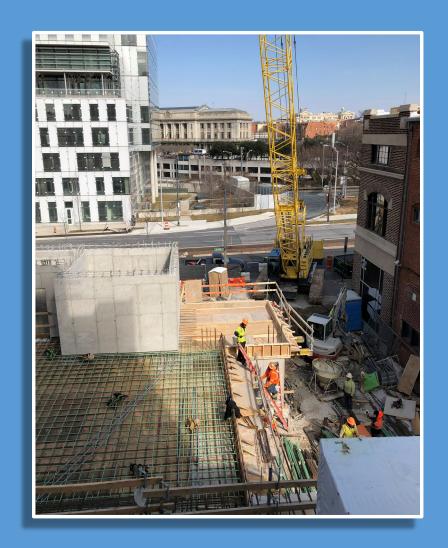


**Strategy 2 : Expedited Procurement** 

New risks for an Owner...

- Supply chain disruption
- Unanticipated material substitutions
- Procurement out of sequence
- Faster review by A/E team = cost
- Impropriety





**Strategy 2 : Expedited Procurement** 

New risks for an Owner...

- Supply chain disruption
- Unanticipated material substitutions
- Procurement out of sequence
- Faster review by A/E team = cost
- Impropriety



- Swap out hard-to-source materials
- Determine cost of storage
- Neg. higher storage limits w/B.R.
- Calc out-of-pocket risk for Owner
- Eval. storage v. delay risk (option)
- Procure materials early
- New contract language for Architect



#### § 3.6.4 Submittals

§ 3.6.4.1 The Architect shall review the Contractor's submittal schedule and shall not unreasonably delay or withhold approval of the schedule. The Architect's action in reviewing submittals shall be taken in accordance with the approved submittal schedule or, in the absence of an approved submittal schedule, with reasonable promptness while allowing sufficient time, in the Architect's professional judgment, to permit adequate review.

# Sections of the AIA B101 that may require modification to enable accelerated review of submittals.

- **§ 4.2.2** To avoid delay in the Construction Phase, the Architect shall provide the following Additional Services, notify the Owner with reasonable promptness, and explain the facts and circumstances giving rise to the need. If, upon receipt of the Architect's notice, the Owner determines that all or parts of the services are not required, the Owner shall give prompt written notice to the Architect of the Owner's determination. The Owner shall compensate the Architect for the services provided prior to the Architect's receipt of the Owner's notice.
  - .1 Reviewing a Contractor's submittal out of sequence from the submittal schedule approved by the Architect;

# **COVID19** :: LESSONS FROM THE FIELD



### **AGENDA**:

- Quick introductions
- Lessons learned from the field
  - Protect schedule and budget
  - Protect construction employees and occupants
- Wrap-up Q&A



### SPECIAL FOCUS ON OCCUPIED RENOVATIONS

- Certain facilities are occupied by at-risk populations. Healthcare, age-restricted housing, prisons, etc.
- Owners of these facilities are often significant regional operators, provide highly regulated services.
- Occupied renovations are often funded by complex capital arrangements, tax credits, bonds, etc.
- Occupied renovations are required by these Owners due to funding mandates, continuous improvement, or inability to disrupt operations.

**Strategy 3 : Training & Implementation** 

What do typical guidance & training for occupied renovations cover?

- Access
- Behavior
- Basic job safety
- Compliance



**Strategy 3 : Training & Implementation** 

**COVID Impacts?** 

- Unclear safe behaviors
- Restricted access to work areas
- Lack of PPE
- Lack of clear guidance for the above



**Strategy 3 : Training & Implementation** 

New risks for an Owner...

- Failure to address uncertainty
- Improper new guidance & training
- Guidance is effective, but not affordable
- Guidance is affordable, but not effective
- Sloppy compliance w/new guidance



**Strategy 3: Training & Implementation** 

- OSHA Prepare Workplaces for COVID19
- OSHA Bloodborne Pathogens
- CDC Cleaning & Disinfecting your Facility
- CDC Interim Guidance for Bus & Emps
- Others

- Identify regulatory standards
- Hire specialty consultant(s)
- Develop a performance specification
- Follow best practices for training
- Integrate into existing training
- Screen worker health
- Require proof of compliance



**Strategy 3 : Training & Implementation** 

- Industrial Hygienist
- Infectious Disease
- Environmental Engineer
- Attorney(s)

- Identify regulatory standards
- Hire specialty consultant(s)
- Develop a performance specification
- Follow best practices for training
- Integrate into existing training
- Screen worker health
- Require proof of compliance



**Strategy 3 : Training & Implementation** 

- Performance v. prescriptive spec
- Guidance is broad
  - training, cleaning, compliance, etc.
- GC's produces a submittal in response
- Submittal identifies means & methods:
  - training plan, details, other actions
- Consultants review/approve submittal

- Identify regulatory standards
- Hire specialty consultant(s)
- Develop a performance specification
- Follow best practices for training
- Integrate into existing training
- Screen worker health
- Require proof of compliance



**Strategy 3: Training & Implementation** 

- Training is live not video or written
- "Live" fits OSHA's interaction req.
- Trainer trains GC's "competent" personnel
- GC trains sub's "competent" personnel
- GC trains site visitors

- Identify regulatory standards
- Hire specialty consultant(s)
- Develop a performance specification
- Follow best practices for training
- Integrate into existing training
- Screen worker health
- Require proof of compliance



**Strategy 3 : Training & Implementation** 

Initial COVID training with updates as needed

### **Typical jobsite training:**

- Activity hazard analysis, task specific
- Site specific, e.g. ambulance access
- Insert COVID training here
- Toolbox talks, themes (e.g. elec. safety)
- OSHA training, classroom

- Identify regulatory standards
- Hire specialty consultant(s)
- Develop a performance specification
- Follow best practices for training
- Integrate into existing training
- Screen worker health
- Require proof of compliance



**Strategy 3: Training & Implementation** 

- Worker eligibility to access jobsite:
  - Sick?
  - Exposed to someone sick?
  - Travel to CDC Level 3 risk areas?
  - Dismissed from job stopped by COVID?
- "Yes" triggers mandatory 14-days offsite
- Temperature checks open new issues

- Identify regulatory standards
- Hire specialty consultant(s)
- Develop a performance specification
- Follow best practices for training
- Integrate into existing training
- Screen worker health
- Require proof of compliance



**Strategy 3: Training & Implementation** 

- GC uses compliance from its existing HSP
  - HSP = Health & Safety Plan
- Compliance verification may include:
  - Random sampling
  - Video monitoring
  - Unannounced inspections
- Frequency & format are for negotiation
- Tie compliance to pay app? A201 mods?

- Identify regulatory standards
- Hire specialty consultant(s)
- Develop a performance specification
- Follow best practices for training
- Integrate into existing training
- Screen worker health
- Require proof of compliance



# **COVID19** :: LESSONS FROM THE FIELD



### **AGENDA**:

- Quick introductions
- Lessons learned from the field
  - Anticipate delays and keep a project on track
  - Protect construction employees and occupants
- Wrap-up Q&A